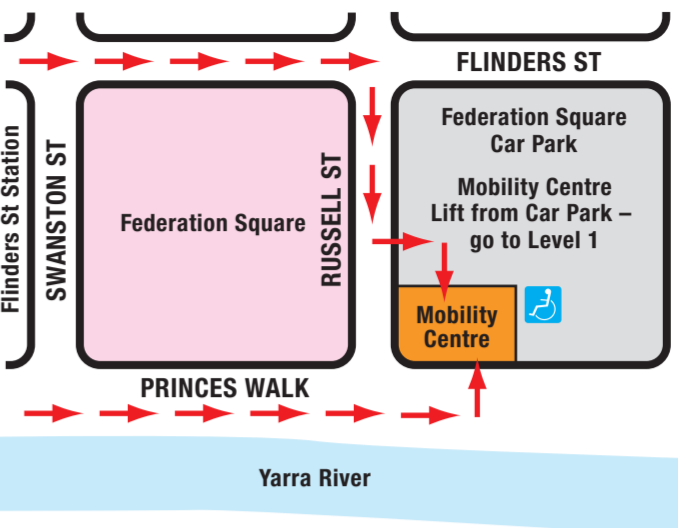


How to get to the Melbourne Mobility Centre



Mobility equipment can be delivered to and picked up from hotels for a fee.

Contact the Melbourne Mobility Centre:

Freecall: **1800 735 266**
Phone: **03 9650 6499**
TTY: **03 9650 9316**
Fax: **03 9650 9491**
Email: enquiries@melbournemobilitycentre.com.au

Melbourne Mobility Centre
Level One, Federation Square Car Park
(next to the ArtPlay playground).



Melbourne Mobility Centre

The Melbourne Mobility Centre provides free and affordable mobility services for anyone who needs some extra help in getting around the central city.

The centre offers equipment for hire or loan, and can provide advice and support for people with disabilities, older persons, parents with young children – even people with an injury or other temporary disability.

Visit the centre for:

- hire equipment including motorised wheelchairs, manual wheelchairs, children's strollers, scooters, walking frames, crutches and ID symbol canes
- two fully accessible toilets
- baby change facilities
- nearby accessible car parking and drop-off spots
- information for people with mobility and sensory disabilities
- information about city attractions, events, facilities
- TTY telephone and accessible web access
- scooter battery recharge facilities
- accessible tea, coffee and refreshment facilities.

Reading this map

The solid black lines indicate accessible footpaths with a clearance of at least one metre. Obstacles such as steps, gates and steep paths are marked on the map. Refer to the map legend for symbols.

Contact us

If you have any suggestions to help us improve this map, please contact the City of Melbourne. We'd love to hear from you.

Mail:
MetroAccess Project Officer
Community Services Branch
City of Melbourne
GPO Box 1603
Melbourne VIC 3001

Phone: **03 9658 9658**

TTY: **03 9658 9461**

Fax: **03 9654 4854**

Online: www.melbourne.vic.gov.au/contactus

Melbourne entertainment and sporting precinct

Access and facilities for people with limited mobility



Accessible toilets		
Collins Place		
Ground Floor, 25 Collins Street (enter via Degraves Street)		C2
Department of Sustainability & Environment		
Corner Exhibition and Collins streets		B1-C1
Federation Square		
Alfred Deakin Building (SBS & ACMI)		L12
Atrium, St Paul's Court		M12-L12
Flinders Street Station		
Corner Flinders and Swanston streets		A4
Grand Hyatt Hotel		
Ground Floor, 123 Collins Street		B2
Melbourne Town Hall		
Ground Floor (near Swanston Hall)		A2
Third Floor (near Supper Room)		A2
ArtPlay		
Birrarung Marr on the Yarra River (behind Federation Square)		C4
Riverslide Skate Park		
Boathouse Drive, Alexandra Gardens		D5
Yarra Park		
Yarra Park, Swan Street		K6

Birrarung Marr		
Yarra River (behind Federation Square)		E5
Fitzroy Gardens		
Lansdowne Street		E2
Southern Cross Building		
Ground Floor, 121 Exhibition Street		B1

View access maps and guides online

The following maps and guides are available online at www.melbourne.vic.gov.au

- Melbourne entertainment and sporting precinct mobility map
- CBD mobility map 2009
- Melbourne Docklands precinct mobility map
- Accessing Melbourne – an access for visitors with mobility impairments
- Active City – sport and recreation access guide
- City Bars – an access guide
- City Eating – an access guide

Online maps and guides are accessible and interactive.

Accessible Transport

TRAINS, BUSES AND TRAMS

All trains and some buses, trams and coaches are wheelchair accessible. Staff will not lift passengers from non-accessible buses and trams.

Metlink Melbourne
Metropolitan public transport information

Phone **131 638**, TTY **03 9619 2727**
www.metlinkmelbourne.com.au

V/Line
Country and interstate public transport information

Phone **136 196**, TTY **03 9619 2727**
www.vline.com.au

WHEELCHAIR ACCESSIBLE TAXIS

Maxi Taxis **03 8413 7202**
13CABS **03 9277 3877**
www.taxi.vic.gov.au

Visitor Services and Information

The Melbourne Visitor Centre at Federation Square (Melway A4) is a one-stop shop for visitors. Visit for free brochures, maps, event listings, internet and email access, and souvenirs – plus an accommodation, tour and car booking service. Open seven days from 9am to 6pm. Closed Christmas Day. The centre is located below ground level and is accessible by lift.

THE NATIONAL SPORTS MUSEUM

Located at the MCG, this museum is home to Australia's finest collection of sporting memorabilia, memories and magic. Open 10am to 5pm, restrictions apply on event days and some public holidays.
www.nsm.org.au

Melbourne and Olympic parks

The Melbourne and Olympic parks precinct is home to:

- Rod Laver Arena
- Vodafone Arena
- Margaret Court Arena
- Olympic Park Stadium
- The Oval
- Lexus Centre.

For all venues, on-street parking is available or can be arranged. Patrons who use wheelchairs; are vision impaired; have limited mobility; use a hearing loop; need shade due to a medical condition or have other special needs can be accommodated with seating. A hearing loop is not available at Olympic Park Stadium.

Contact management in advance to discuss your needs.

Rod Laver Arena tours demonstrate how a Grand Slam tournament is run. Tours take one hour and 30 minutes.

Phone **03 9286 1600**
Disability bookings **03 9286 1208** or email bo_rodlaver@ticketek.com.au (bookings open during business hours only)

Rod Laver Arena tours **03 9286 1530** or email tours@mopt.vic.gov.au
www.mopt.com.au

NGV International

The National Gallery of Victoria (NGV) International on St Kilda Road houses one of Australia's best collections of international art.

Several dedicated on-street car spaces are available. The neighbouring Arts Centre also provides car parking. The gallery's entry is level and the centre includes accessible toilets. Open Sunday to Monday 10am to 5pm, closed Tuesday. Free admission but fees may apply to exhibitions.

Phone **03 8620 2222**
www.ngv.vic.gov.au

The Arts Centre

The Arts Centre precinct is home to:

- The State Theatre
- Playhouse
- Fairfax Studio
- George Adams and St Kilda Road Foyer Galleries
- Hamer Hall
- Sidney Myer Music Bowl.

The Arts Centre car park is open 24 hours a day, seven days a week. Wheelchair access is available on all levels.

Access the car park from the corner of Sturt and Kavanagh streets; from St Kilda Road and Southbank Boulevard; or from Alexandra Avenue and City Road.

SPECIAL ACCESS KIT

The State Theatre's *Special Access Kit* is a computer software and keyboard system that helps people with disabilities create music. You need a computer to use the system, and you can operate it from a wheelchair or a bench.

Phone **03 9281 8000**
www.theartscentre.net.au

Federation Square

Federation Square is a large, open space bounded by separate buildings including:

- Alfred Deakin Building (SBS and ACMI)
- Melbourne Mobility Centre
- Melbourne Visitor Centre
- Ian Potter Centre: NGV Australia
- Australian Centre for the Moving Image (ACMI)

Federation Square, also known as Fed Square, rises from street level at a significant gradient and is paved with small uneven cobblestones. The surface is difficult to navigate and offers no visual contrast where the surface level changes. The car park has accessible car spaces, with lift access to the square. The Melbourne Mobility Centre can be accessed by lift. The centre is located on Level One.

Phone **03 9655 1900**
Email info@fedsquare.com
www.federationsquare.com.au

Royal Botanic Gardens

Melbourne's Royal Botanic Gardens offers 36 hectares of manicured lawns, formal garden beds and exotic plant displays. The gardens also offers striking views of the city. Garden paths are wide, bitumen paths. Some paths have steep gradients.

Accessible parking spaces are located at Gates A, D and F. Further accessible parking is located adjacent to the Observatory Gate, near the gardens's café, shop and visitor centre. Wheelchair hire is available (deposit required).

Accessible toilets are located in the visitor centre, the National Herbarium (access via ramp from the pathway leading from Gate F) and in the Botanic Gardens café. Tours are available. Please do not feed the wildlife. Open daily, 7.30am to dusk.

Phone **03 9252 2300**
www.rbg.vic.gov.au

Kings Domain

Within the large area of the Kings Domain parkland, you will find:

- Sidney Myer Music Bowl
- King George V Memorial
- Pioneer Women's Garden
- Governor La Trobe's Cottage (with entrance steps)
- Government House
- The Observatory
- Shrine of Remembrance
- The Tan running track

Kings Domain rises steeply from the Yarra River, Alexandra Avenue and Linlithgow Avenue and then falls gently to St Kilda Road. Many Kings Domain paths are made from sand and crushed rock which is firm unless wet.

Linlithgow Avenue has six (time-limited) accessible parking spaces, with a crossover to The Tan track's sand and crushed rock surface.

Parking spaces provide closest access to Sidney Myer Music Bowl. However, the path to the music bowl is steep. Other paths to the music bowl are made challenging by a large gutter and poorly maintained and steep surfaces.

An accessible unisex toilet is available in the block adjacent to the music bowl. This toilet cannot be accessed from other parts of Kings Domain. The nearest accessible unisex toilets are near the Shrine or at the Royal Botanic Gardens Visitor Centre.

Shrine of Remembrance

The Shrine of Remembrance features a WWII Memorial, the Eternal Flame, cenotaph and flagpoles, plus city and other views. On closing each day, the Last Post is played as the flag is lowered.

The Visitor Centre, accessed from Birdwood Avenue, includes accessible toilets and lifts to the crypt and sanctuary. The upper level is only accessible by stairs.

Access the gardens and lawns via a packed sandy path off Anzac Avenue. Excellent crossovers are provided at the roundabout in Government House Drive and Birdwood Avenue. The surrounding parklands slope away steeply to the south. Open 10am to 5pm daily. Closed Christmas Day and Good Friday.

Phone **03 9654 8415**
www.shrine.org.au

Alexandra Gardens

The Alexandra Gardens run alongside the south bank of the Yarra River. Access to Alexandra Gardens from St Kilda Road is down a short steep grade, which levels out on entering the park, and via a pedestrian crossing from the Queen Victoria Gardens.

The gardens are also accessible from Southbank, under Princes Bridge, to Boathouse Drive (a small step leads into the park). No dedicated parking is available in Boathouse Drive.

Queen Victoria Gardens

This triangular piece of land includes a large rotunda, memorials to King Edward VII and Queen Victoria, ornamental lakes and sculptures including *The Hammer Thrower* and *Phoenix*.

Access points for the gardens are from St Kilda Road (flat), Alexandra Avenue and Linlithgow Avenue.

Six accessible (time-limited) parking spaces are available in Linlithgow Avenue. Accessible entry is via pathways from the road.

The nearest toilet is a unisex toilet up a steep hill next to the Sidney Myer Music Bowl, or at the Victorian Arts Centre or Southbank precinct.

Fitzroy and Treasury gardens

Fitzroy Gardens is one of the most important 19th century landscaped city gardens in Australia with mature trees, formal gardens, a children's playground, sculptures, Cook's Cottage, the Conservatorium, the Model Tudor Village, the carved Fairies Tree and the Pavilion Restaurant.

The best access is the crossover at the intersection of Lansdowne Street and Wellington Parade. Two accessible (time-limited) parking spaces are provided in Lansdowne Street and an accessible unisex toilet is available.

The Pavilion Restaurant is up a driveway with a short grade leading to outdoor seating. The restaurant has a small step at the entry. Access into the Conservatorium is flat at the rear. Access to Cook's Cottage is through a ticket office and into a small, narrow entry. A motorised wheelchair or scooter may have difficulty.

Treasury Gardens sits between Fitzroy Gardens and Spring Street, the eastern boundary of the central city. Smooth bitumen paths with brick paved spoon drains are easily negotiated but the ground slopes steeply down from Treasury Place, the north boundary and Spring Street.

Birrarung Marr and playground

The contemporary landscape of Birrarung Marr is located next to Federation Square. It can be accessed from Swanston Street (near Flinders Street). The area includes a liberty swing for wheelchair users and has ramp access.

ArtPlay

ArtPlay is a place in Birrarung Marr where families and children can be creative and express themselves in an open and supportive environment.

www.thatsmelbourne.com.au

Find out what's happening in Melbourne. Visit www.thatsmelbourne.com.au for event, dining and shopping information, including accessibility information.

Resources

ACCESS FOR ALL ABILITIES



Access for All Abilities facilitates inclusive sport and recreation opportunities for people with disabilities. Access for All Abilities is a Victorian Government initiative coordinated by Sport and Recreation Victoria.

Phone **03 9604 8699** or **0402 003 118**
www.sport.vic.gov.au



COMPANION CARD

The Companion Card promotes the rights of people with a disability, who require a companion, to fair ticketing at Victorian events and venues.

Phone **1800 650 611**
www.companioncard.org.au



CARER CARD

The Carer Card is a discounts and benefits card to provide recognition, understanding and support for carers through a collaboration of government, community and business.

Phone **1800 658 521**
www.carercard.vic.gov.au

The City of Melbourne wishes to thank and acknowledge Melway Publishing for producing this map.

Do you have a question for the City of Melbourne?

Phone 03 9658 9658
TTY 03 9658 9461

03 9280 0716 廣東話
03 9280 0717 廣東話
03 9280 0718 Ελληνικά
03 9280 0719 Bahasa Indonesia
03 9280 0720 Italiano
03 9280 0721 國語
03 9280 0722 Soomaali
03 9280 0723 Español
03 9280 0724 Türkçe
03 9280 0725 Viêt Nam
03 9280 0726 All other languages

Please provide written feedback to:
www.melbourne.vic.gov.au/contactus

Fax 03 9654 4854

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Melbourne Vic 3001

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This map is funded by a MetroAccess Initiative, a partnership between Local Government and the Department of Human Services.